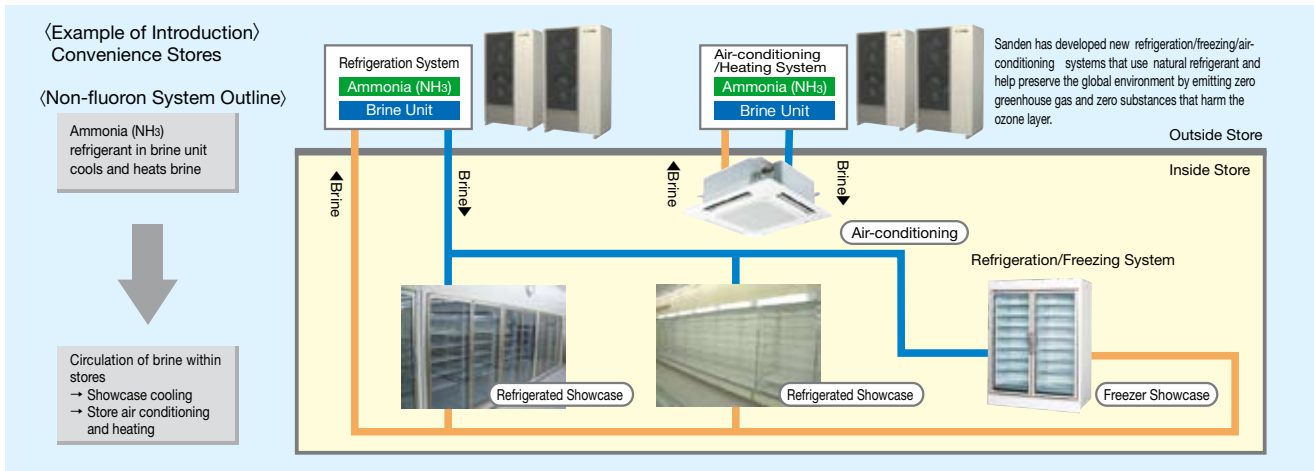


■Energy-conserving refrigeration/air-conditioning system using natural refrigerants



**Retail Systems Business**

**Environmental Technologies for Commercial Spaces that Are Both People-Friendly and Global Environment-Friendly**

Rather than merely manufacturing and marketing equipment, Sanden cooperates with customers in diverse ways beginning from the planning stage of customers' product and store strategies so that it can augment the value that it provides.

In view of the increasing seriousness of environmental problems in recent years, Sanden was quick to identify the potential of non-fluoron refrigerant technologies and develop commercial-use refrigeration/freezing/air-conditioning systems that use non-fluoron refrigerants. In the latter half of 2009, we began marketing next-generation, environment-friendly systems that incorporate energy management technologies that utilize IT.

Sanden has also been a leader in the provision of maintenance and equipment renovation services that customers require in connection with their store network expansion and store scrap-and-build strategies. Going forward, we intend to support customers' 3R (reduce/reuse/recycle) strategies while continuing to use people-friendly and global environment-friendly technologies to help create new kinds of commercial spaces.

**System Delivery & Maintenance(SDM) Business**

**Using New Kinds of Environmental Engineering-Oriented SDM Networks to Raise Environmental Quality Standards Nationwide**

Since it began SDM business in 1999, Sanden has been engaged in activities to meet needs through direct cooperation with customers while emphasizing the quality of work on the front lines of systems provision operations. To provide increased value-added from customers' perspectives, we make proposals on how to augment all kinds of functions related to SDM networks, and these proposals have been widely embraced by customers. After engaging in this business for 10 years, we are now moving forward with measures to create new engineering systems that provide environment-related benefits.

Having consolidated Sanden Group maintenance subsidiaries and bolstered associated business resources, Sanden is working to provide speedy service nationwide during fiscal 2009. The No. 1 offering in SDM business is engineering services related to systems provision. The core elements of the services we provide include design services that emphasize the selection of optimal functional components along with installation and maintenance services. Since fiscal 2008, we have given priority to the evaluation of installation, maintenance, and cost aspects of non-fluoron systems. We have upgraded energy conservation and recycling aspects of our systems and have begun striving to expand the marketing of those systems during fiscal 2009.

